

Accountability & Governance Framework Overview

Roles, Escalation Logic, and High-Level Schemas for Regulators

VERSION	EFFECTIVE DATE	CLASSIFICATION	ISSUING ENTITY
1.0	December 29, 2025	For Regulatory Review	TeraSystemsAI

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1. Scope & Intent

What This Framework Governs

- AI-assisted decision support systems deployed in regulated environments
- Assignment and traceability of responsibility for AI-influenced outcomes
- Escalation conditions requiring human review
- Audit and compliance artifact generation

What This Framework Does Not Govern

- Model architecture, training methodologies, or algorithmic internals
- Data privacy or security controls (governed by separate policies)
- Procurement, vendor selection, or commercial terms

AI systems may assist decisions. AI systems may never hold final authority.
Responsibility is explicitly assigned and auditable at every decision point.

2. Foundational Governance Principle

AI systems are decision-support tools. Legal, ethical, and operational responsibility always resides with humans or institutions.

This principle is:

- **Domain-agnostic:** Applies uniformly across healthcare, finance, legal, education, and enterprise contexts
- **Technology-independent:** Applies regardless of model type, vendor, or implementation approach
- **Structurally enforced:** Implemented through system architecture, not policy statements alone

The framework ensures this principle through deterministic role separation, mandatory escalation triggers, and immutable audit logging.

3. Explicit Role Model

The framework defines four immutable roles. These roles cannot be merged, bypassed, or reassigned during operation.

AI System Role

- Pattern detection and analysis
- Risk estimation with uncertainty bounds
- Uncertainty quantification
- Recommendation generation

Explicit Prohibitions:

No final decisions. No authority. No enforcement. No responsibility acceptance.

Human Reviewer Role

- Final decision authority
- Ethical and contextual judgment
- Right to override AI recommendations
- Accountability for approved outcomes

Mandatory Requirement:

This role cannot be bypassed. Required for all high-risk outcomes.

Policy Configuration Role

- Defines confidence thresholds
- Defines escalation conditions
- Defines compliance constraints
- Defines domain-specific rules

Governance Requirement:

All rules are deterministic, versioned, and auditable.

Institution Role

- Legal responsibility ownership
- Liability acceptance
- Governance enforcement
- Regulatory compliance

Non-Transferable:

Institutions cannot transfer accountability to AI systems.

4. Escalation Logic

Escalation Triggers

Escalation to human review is mandatory when any of the following conditions are met:

TRIGGER CATEGORY	CONDITION	RESPONSE
Confidence	Model confidence below policy threshold	Mandatory human review
Uncertainty	Uncertainty bounds exceed acceptable limits	Mandatory human review
Fairness	Bias or fairness constraints triggered	Mandatory human review
Domain Risk	Domain-specific risk conditions met	Mandatory human review
Override	Human requests review regardless of metrics	Review initiated

Escalation Sequence

- 1 Trigger Detection:** System identifies escalation condition from policy rules
- 2 Output Freeze:** AI recommendation is frozen; no further processing occurs
- 3 Review Assignment:** Human reviewer is assigned with full context and uncertainty data
- 4 Decision Logging:** Reviewer decision (approve, reject, modify) is immutably logged
- 5 Responsibility Assignment:** Accountability record links outcome to human reviewer

Escalation is deterministic, non-optional, and auditable. No configuration permits bypassing escalation when trigger conditions are met.

5. Responsibility Matrix

The Responsibility Matrix is a formal governance artifact that records accountability for every AI-assisted outcome. Each record contains:

FIELD	DESCRIPTION	PURPOSE
Recommendation Source	AI system identifier and version	Traceability
Reviewer Identity	Human reviewer who evaluated output	Accountability
Approval Authority	Human or institution that approved outcome	Responsibility
Policy Version	Active policy rules at time of decision	Compliance
Escalation Record	Whether escalation occurred and why	Audit
Timestamp	Immutable timestamp of all actions	Verification

Matrix Properties

- **Immutable:** Records cannot be modified after creation
- **Logged:** All entries are written to append-only audit storage
- **Exportable:** Standard formats available for regulatory review (JSON, CSV, PDF)
- **Regulator-Ready:** Designed for external audit without requiring system access

6. Language & Claims Control

Language is treated as a governance surface. Phrases that imply AI authority create legal and compliance risk. The framework enforces language standards:

PROHIBITED PHRASES	REQUIRED ALTERNATIVES
<ul style="list-style-type: none">"The AI decided...""The system approved...""The algorithm determined...""Automated decision..."	<ul style="list-style-type: none">"The AI recommended...""The reviewer approved...""The system identified...""AI-assisted recommendation..."

Rationale

- Risk Reduction:** Eliminates language that could imply transferred responsibility
- Legal Defensibility:** Maintains clear human accountability in all documentation
- Audit Clarity:** Ensures consistent terminology across compliance artifacts

7. Cross-Domain Applicability

The governance structure applies uniformly across regulated domains. The foundational invariant does not change; only policies and thresholds vary.

Healthcare Clinical decision support, diagnostics, treatment recommendations	Finance Credit decisions, risk assessment, fraud detection	Legal Case analysis, document review, risk scoring
Education Assessment support, learning recommendations, admissions	Enterprise HR decisions, procurement analysis, operational recommendations	Government Benefits determination, regulatory analysis, public safety

The accountability invariant is domain-agnostic. In every domain: AI recommends, humans decide, institutions are accountable.

8. What This Enables for Regulators

✓ Clear accountability chains for every AI-assisted outcome	✓ Deterministic escalation with auditable triggers
✓ Reduced automation bias through mandatory review	✓ Exportable compliance artifacts in standard formats
✓ Immutable audit logs for post-hoc review	✓ Language standards that preserve legal clarity
✓ Role separation that prevents responsibility diffusion	✓ Policy versioning for regulatory timeline reconstruction

Compliance Verification

Regulators can verify framework compliance through:

- Responsibility Matrix export and audit
- Escalation log review
- Policy version history inspection
- Language compliance sampling

No access to system internals, source code, or model weights is required for compliance verification.

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This document is intended for regulatory review and does not constitute legal advice.